



Polished Concrete Terms & Conditions

- Oh Yeah Floors will endeavour to liaise with the builder and converter, in order to achieve the best possible results, but takes no responsibility for the following:
 - Aggregate exposure achieved e.g. Footprints & screed marks created by the concreter.
 - Flaws that may develop in the slab over time due to the concrete mix, rising damp, cracking, staining etc
- The client is aware that the first grind must commence 5-10 days after the slab is poured. This must also be completed before any other construction work commences on the slab.
- The client is aware that the second grind will commence after plaster and before any skirting boards, paint or joinery are fitted.
- The client is aware that concrete that hasn't been specifically poured for polished concrete may not have the aggregate exposure required or desired.
- The client is aware that any cracks that are filled may reappear over time.
- Oh Yeah Floors recommends grouting and, if chosen, it is applied to fill any pins air holes on the concrete surface. This will result in a smoother and cleaner finish.
- Any further grinding, repairs or any other works required by the client will be quoted by Oh Yeah Floors as a variation to the original quote. Additional work will commence following the signing of the agreement.
- The client agrees that the concrete surface, to be worked on, will be free from obstructions and in a condition that is ready to receive the procedures required. Additional charges will apply if determined by us that the surface must be cleared or treated.
- Oh Yeah Floors is to be provided with clear vehicle and generator access to the site with a stable base of crushed rock (if required) during wetter months. Any towing needed will be at the clients expense.
- Adequate lighting is to be provided by the client along with 240volt power with 25 amperage outlet to be available for work site.
- Water is to be made available to the work site.
- Provision of rubbish disposal is the responsibility of the client, unless otherwise nominated on quotation.
- Doorway openings must be a minimum of 720mm to allow for grinder access.
- Should the client decide to cover the floor, it is of vital importance, that plastic is not used at any stage as it will cause the concrete to sweat causing damage or colour variations.
- When working in the vicinity of plaster walls, doors & joinery, cabinetry, window frames and fixed appliances, we work hard to be as careful as possible but take no responsibility for unforeseen damage.
- Oh Yeah Floors is not responsible for damages caused by other trades or outside influences.
- The client is aware that polished concrete should not come into contact with acidic or alkaline agents. Consideration will need to be taken when selecting products used in places such as kitchen, showers, baths, laundries etc Oh Yeah Floors takes no responsibility for damages that occur due to the use of unsuitable agents.
- The client understands that the grinding process creates dust and that it is recommended they remove, cover or partition with sheeting, any rooms or objects.
- The clients is aware that when applying sealers, any residents will need to vacate during the curing process.
- **CAUTION: Concrete floors may be slippery, particularly when wet. Please take care as Oh Yeah Floors accepts no responsibility.**